



Our Terms and Conditions

1. Introduction

Welcome to Athletes In Schools ("we", "our", "us"). These Terms and Conditions ("Terms") govern the use of our services and website. By engaging with our services, you agree to comply with and be bound by the Terms below. If you do not agree with these Terms, we might not be the best fit for you.

2. Services Provided

We offer presentations, sports sessions & PE lessons as well as customised hospitality packages delivered by a team of GB athletes.

3. Booking Process

- **Selection:** Working with your booking coordinator, a package will be identified for your event prior to notification of the athletes. Wherever possible, we will provide the event organiser with a shortlist of handpicked athletes, from which they can select their preferred visitor. It is necessary to consider that if you are requesting a specific athlete ahead of time, the fee for the event may need to be adapted to cover increased transportation costs for the athlete.
- **Confirmation:** Once you have made your selection or accepted our recommendation, we will confirm the booking date, time, and details.
- **Payment:** Full payment details and schedules will be provided during the booking process. We request all invoices to be paid within 7 days of the event taking place and wherever possible to be paid in advance.

4. Fees and Payment

- **Fees:** Fees for our Services are based on the athlete selected, the duration of the session, and any additional requirements. We will always be up front and in most cases, will match the prices quoted on the website. In some small cases, or for customised bookings a full quote will be provided prior to confirmation of the booking.
- **Payment Terms:** Payments are due to be paid within 7 days of the event taking place and, wherever possible to be paid in advance. We accept various payment methods, including BACS, cheque & credit card payments.

5. Cancellation and Rescheduling

- **Cancellation:** Cancellations from the side of the purchaser must be made in writing. A cancellation fee may apply depending on the notice period provided.
- **Rescheduling:** Requests to reschedule must be made in writing and are subject to availability. It should be noted that Additional charges may apply and the originally selected athlete may no longer be available.
- **Provider Obligations:** In the extremely rare cases where *Athletes In Schools* must reschedule or cancel the event, we will offer the school/purchaser various options to reschedule or offer an alternative athlete. This is typically due

to unforeseen circumstances or illness on the part of the athlete themselves and we will do our best to find a replacement for the same date. If this cannot be arranged, we will provide the school with alternative options of equivalent value. If alternative arrangements cannot be made, we will guarantee a full refund.

6. Responsibilities, Conduct & Behaviour

- **School Responsibilities:** The school are responsible for providing a suitable venue, ensuring adequate safety measures, and where possible, accommodating for any specific requirements communicated by us or the athlete, particularly in relation to safeguarding. *Athletes in Schools* take a zero-tolerance approach to any form of discrimination. If our athletes are subjected to any form of abuse or unwanted sexual attention, they are entitled to end the event early and no refund will be offered. We appreciate full transparency if this should occur.
- **Our Responsibilities:** We will provide athletes who are professional and qualified. We aim to deliver the Services as agreed, but we reserve the right to make changes if necessary.
- **Athletes:** Our athletes are expected to conduct themselves professionally and respectfully. Any concerns regarding the behavior of an athlete should be communicated to us immediately.

7. Liability

- **Limitation of Liability:** We are not liable for any indirect or consequential losses or damages arising from the provision of our Services.
- **Personal Injury:** We will take all reasonable steps to ensure safety during our Services, but we are not liable for any personal injury or damage occurring as a result of participation in the sports sessions.
- **Public Liability:** *Athletes In Schools* operates with public liability insurance.

8. Confidentiality

We will handle all personal and school information with strict confidentiality. We will not disclose any information to third parties without your consent, except as required by law.

9. Changes to Terms

We may update these Terms from time to time. Any changes will be posted on our website, and your continued use of our Services will constitute acceptance of the revised Terms.